



DEPARTMENT OF BUSINESS, ECONOMIC DEVELOPMENT & TOURISM

KA 'OIHANA HO'OMOHALA PĀ'OIHANA, 'IMI WAIWAI
A HO'OMĀKA'IKA'I

JOSH GREEN, M.D.
GOVERNOR

SYLVIA LUKE
Lt. GOVERNOR

JAMES KUNANE TOKIOKA
DIRECTOR

DANE K. WICKER
DEPUTY DIRECTOR

No. 1 Capitol District Building, 250 South Hotel Street, 5th Floor, Honolulu, Hawaii 96813
Mailing Address: P.O. Box 2359, Honolulu, Hawaii 96804
Web site: dbedt.hawaii.gov

Telephone: (808) 586-2355
Fax: (808) 586-2377

COMMUNITY-BASED ECONOMIC DEVELOPMENT (CBED) ADVISORY COUNCIL MEETING

Tuesday, July 15, 2025, 10:00 a.m.

As authorized under Act 220, Session Laws of Hawai'i 2021 and Chapter 92-3.7
Hawai'i Revised Statutes (HRS), the public can participate in the meeting either:

- 1) **By attending the in-person meeting at: 250 South Hotel Street, Fifth Floor Conference Room, Honolulu, HI 96813; or**
- 2) **Via video-audio livestream - to join the video-audio livestream meeting, go to:**

Join Zoom Meeting

<https://us06web.zoom.us/j/85462390334?pwd=Qm5YcW55TzVva2J2M3BhRWZxZ3ZqUT09>

Meeting ID: 854 6239 0334

Passcode: 102753

One tap mobile

+16699006833,,85462390334# US (San Jose) 17193594580,,85462390334# US

Dial by your location

+1 669 900 6833 US (San Jose)

+1 719 359 4580 US

+1 253 205 0468 US

+1 253 215 8782 US (Tacoma)

+1 346 248 7799 US (Houston)

+1 669 444 9171 US

+1 689 278 1000 US

+1 929 205 6099 US (New York)

+1 301 715 8592 US (Washington DC)

+1 305 224 1968 US

+1 309 205 3325 US

+1 312 626 6799 US (Chicago)

+1 360 209 5623 US

+1 386 347 5053 US

+1 507 473 4847 US

+1 564 217 2000 US

+1 646 931 3860 US

Meeting ID: 854 6239 0334

Find your local number: <https://us06web.zoom.us/j/85462390334?pwd=Qm5YcW55TzVva2J2M3BhRWZxZ3ZqUT09>

Materials for this agenda and minutes for this meeting will be available at:

<https://invest.hawaii.gov/business/cbed/council-meetings-and-materials/>

Members of the public may submit written testimony
via e-mail to: DBEDT.CBED@hawaii.gov
or via postal mail to:

DBEDT-Business Development & Support Division
No.1 Capitol District Building, 250 South Hotel Street, 5th Floor, Honolulu, Hawai'i 96813.
Please include the word "testimony" and the subject matter following the address line.

INTERNET ACCESS:

*To view the meeting and provide live oral testimony during the meeting, please use the above link. You will be asked to enter your name in order to access the meeting as an attendee. The Council requests that you enter your full name, but you may use a pseudonym or other identifier if you wish to remain anonymous. You will also be asked for an email address. You may fill in this field with any entry in an email format, e.g., *****@***mail.com.*

As an attendee, your microphone will be automatically muted during the meeting unless you are providing testimony. For each agenda item you wish to testify on, please click the Raise Hand button found on your Zoom screen. Council staff will individually enable each testifier to unmute their microphone. When recognized by the Chair, please unmute your microphone before speaking and mute your microphone after you finish speaking in order to prevent audio feedback. When testifying, you will be asked to identify yourself and the organization, if any, that you represent.

PHONE ACCESS:

If you cannot get internet access, you may get audio-only access by calling the Zoom Phone Number listed at the top on the agenda. Upon dialing the number, you will be prompted to enter the Meeting ID which is also listed at the top of the agenda. After entering the Meeting ID, you will be asked to either enter our panelist number or wait to be admitted into the meeting. You will not have a panelist number. So, please wait until you are admitted into the meeting.

When the Chairperson asks for public testimony, you may indicate you want to testify by entering "" and then "9" on your phone's keypad. After entering "*" and then "9", a voice prompt will let you know that the host of the meeting has been notified. When recognized by the Chairperson, you may unmute yourself by pressing "*" and then "6" on your phone. A voice prompt will let you know that you are unmuted. Once you are finished speaking, please enter "*" and then "6" again to mute yourself.*

For both internet and phone access, when testifying, you will be asked to identify yourself and the organization, if any, that you represent.

AGENDA

I. Call to Order

- i. Introduction of Council Members and Guests
- ii. Introduction of new Council Member: Kaiana Neizman

II. Old Business

- i. Approval of CBED Advisory Council Meeting Minutes for May 20, 2025.

III. New Business

- i. Recommendation/Approval of a CBED Loan of \$87,500 to TC Kokua, LLC, a Maui-based, customer and technical services company that provides clients with customer call center and contact services. Clients receive technical excellence combined with culturally attuned customer care and local understanding. Co-lending with Feed the Hunger Fund (FTHF), which will also make a loan of \$87,500 for a total loan of \$175,000. The CBED/FTHF loan will fund the expansion of TC Kokua, LLC's Kihei facilities, five new customer service agents, technology upgrades, marketing efforts and cash flow stabilization enabling the business to increase capacity. The CBED loan will have a term of seven (7) years with an interest rate of 5.5%. Underwriting review by Eric Bowman, Loan Officer, FTHF.

IV. Next Meeting: August 19, 2025

V. Adjournment

If you need an auxiliary aid/service or other accommodation due to a disability, contact Selma Malcolm at (808) 265-4921 or selma.s.malcolm@hawaii.gov as soon as possible. Requests made as early as possible have a greater likelihood of being fulfilled.

Upon request, this notice is available in alternate/accessable formats.